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Getting moving again after a hospital stay

Leaving hospital and the first 14 days at home, with local help in Warwickshire

For adults in Warwickshire, their families, carers and anyone helping them at home. This edition adds a list of local help in Warwickshire.

Your own care plan comes first. Follow the advice your hospital or care team gave you, including anything you must not do, and any advice about walking, exercise, eating or drinking. Use any equipment and help you were advised to use.

This is a checklist and a diary. It is not an exercise programme, and it is not a deadline for getting better.

When to get medical help: page 8. My 14-day record: page 10.

Before you leave hospital

Tick each one when it is sorted. Ask the ward team about anything you are unsure of.

- [ ] My journey home is arranged, and I can get into my home.
- [ ] Anyone helping me knows when I am coming home. Any care visits are confirmed.
- [ ] I have my discharge letter or care plan, and I understand the next steps.

- [ ] I know which of my medicines have changed, and how and when to take each one.
- [ ] I have the medicines I need, and I know how to get more before they run out.
- [ ] Any equipment I need is ready, and I have practised using it.
- [ ] I know what help I need with my bed, chair, toilet and any stairs.
- [ ] Any exercises, and anything I must not do, have been explained and written down.
- [ ] Food and drinks are sorted for when I get home.
- [ ] If I have been in hospital for a while, someone will put the heating on before I get home, so the house is warm when I arrive.
- [ ] If I have a personal alarm or falls sensor, it is charged and working.
- [ ] I know about any follow-up appointments, and who to call if there is a problem.
- [ ] I have talked about my worries, and asked whether short-term help at home would be useful.

My useful contacts

Hospital ward or discharge team, and phone:

GP surgery and phone:

Community or home care team and phone, if arranged:

Equipment contact and phone:

Follow-up appointment: date, time and place:

At home: little and often

Follow the advice from your own healthcare team first.
Some of the points below may not be right for you, or may need changing. This is a general guide. If you are not sure something is safe for you, check with your healthcare team before you try it.

- Take it easy on your first day home. Getting home from hospital can be very tiring.
- Get dressed and sit out of bed for meals when you can, with help if you need it.
- Try not to sit or lie still for long spells. Move about in the way your care team advised, and walk only when it is safe, with your walking aid and any help you need.
- Do the exercises you were given, the way you were shown.
- Spread things out through the day and rest in between. Build up gradually. You do not have to do more every day.
- Have regular meals and drinks, following any advice you were given about diet, swallowing or how much to drink.
- If something new starts, or something gets worse, do not push through it. Ask for advice, and use the “When to get medical help” page.

Things I must not do, or help I need:

Something I would like to work towards, with my care team:

Making home safer

- Keep the places you walk clear of clutter, cables and loose rugs.
- Light the way to the toilet at night.
- Wear shoes or slippers that stay on securely and grip the floor.
- Put your personal alarm or falls sensor back on when you get home, and keep it charged. Keep your phone within reach.
- Use your walking aid as you were shown, and take your time getting up.
- Use a non-slip mat in the bath or shower, and any equipment recommended for you.
- Get help with lifting, reaching and heavy jobs.

Ask your GP or pharmacist whether any of your medicines could affect your balance. Do not change or stop a medicine without advice.

Where to get help in England and Wales

Short-term help at home. Ask the ward before you leave, or your GP surgery or council once you are home. You may be assessed for short-term care, often called reablement or intermediate care. When it is offered it is free, and it usually lasts no more than 6 weeks, depending on your needs.

Equipment and changes to your home. Your council's adult social care team can tell you how to ask for an assessment.

Worried about how you left hospital. Speak to the hospital team, or its patient advice service (PALS in England, the concerns team in Wales). For an urgent medical problem, use the "When to get medical help" page instead.

Local help in Warwickshire

These services are for people who live in Warwickshire. This includes North Warwickshire, Nuneaton and Bedworth, Rugby, Warwick, Leamington Spa, Kenilworth and Stratford-on-Avon. Warwickshire County Council runs adult social care for the whole county. Coventry has its own council and is not covered here. Some NHS and charity services also cover Coventry.

Warwickshire County Council adult social care. Call 01926 359190, Monday to Thursday 9am to 5pm, Friday 9am to 4.30pm. You can also ask for help with the online form. Out of hours, for emergencies that cannot wait, call 01926 886922. warwickshire.gov.uk/adultsocialcare

Short-term help after a hospital stay. The NHS often arranges your return home, and the council's Hospital Social Care Team can help. Reablement helps you get your skills and confidence back at home. It is free for up to six weeks. You may also get free home care for up to 6 weeks from the Community Recovery Service. Carers can visit up to 4 times a day. If you cannot go straight home, you may get a free short stay in a care home for up to 4 weeks. warwickshire.gov.uk/hospitaldischarge

Equipment. Equipment is lent free of charge after an assessment. Ask adult social care on 01926 359190. Medequip delivers and repairs the equipment. Call Medequip on 024 7685 8453 for repairs. When you no longer need it, call the same number for a free collection. You can also take it to the Medequip depot in Binley, 8am to 5pm, Monday to Saturday. warwickshire.gov.uk/homeequipment

Falls. If you have had a fall, or feel unsteady, tell your GP. They can refer you for NHS help. The council's Healthy ageing web pages have gentle exercise videos you can follow at home. A Safe and Well visit from the fire service also gives advice on

preventing slips, trips and falls. warwickshire.gov.uk/falls-prevention

Personal alarms. A Lifeline alarm lets you press a button to get help, 24 hours a day. Warwick District Council runs a Lifeline service you can rent. There is a charge. Call 0300 303 5573. Rugby Borough Council also runs a Lifeline service. Call 01788 579706. If adult social care sets up an alarm for you, you may be asked to pay towards it.

Help for carers. Caring Together Warwickshire supports unpaid carers of all ages. It can arrange a free carer's assessment. Call free on 0800 197 5544. Open Monday, Wednesday and Friday 9am to 5pm, Tuesday and Thursday 9am to 8pm, and Saturday 9am to 2pm. caringtogetherwarwickshire.org.uk

Safe and Well visit. A free visit from Warwickshire Fire and Rescue Service. They give fire safety advice, check your smoke alarms, and fit new ones if needed. They also give advice on preventing falls. Call or ask online. **01926 466282** · warwickshire.gov.uk/safeandwell

Age UK Coventry and Warwickshire. Free information and advice for anyone over 50, and for their family and carers. This includes help at home, care, and aids and adaptations. Lines open Monday to Friday, 9.30am to 3.30pm. **024 7623 1999** · ageuk.org.uk/coventryandwarwickshire

Citizens Advice. Free advice on money, benefits and other problems. All Citizens Advice offices in Warwickshire share one freephone Adviceline. It is open Monday to Friday.
0808 250 5715

Healthwatch Warwickshire. Independent help finding health and care services. Tell them about your health or care, good or bad, to help services improve. **01926 422823** · healthwatchwarwickshire.co.uk

Hospital patient advice (PALS). Warwick Hospital, and Stratford, Leamington Spa and Ellen Badger hospitals: 01926 600054. George Eliot Hospital, Nuneaton: 024 7686 5550, Monday to Friday 8.30am to 4pm. University Hospital Coventry and the Hospital of St Cross, Rugby: 0800 028 4203.

Local contacts checked 16 November 2026. Services can change, so check before you rely on one.

When to get medical help

This is not a full list. Follow any extra advice in your discharge paperwork.

Call 999 now if you have

- Sudden chest pain or discomfort that does not go away, pain that spreads to your arm, neck, jaw or back, or chest pain with sweating, feeling sick, light-headed or short of breath.
- Severe difficulty breathing: gasping, choking or not able to get your words out.
- Pain and swelling in a leg together with chest pain or breathlessness. This can be a blood clot.
- Your face droops on one side, you cannot lift both arms, or your speech is slurred or muddled. These can be signs of a stroke. Call even if they stop.
- You have fallen and cannot get up, or you may have hurt your head, neck, back or hip.
- Bleeding that you cannot stop, for example from a wound or where you had stitches.

Do not drive yourself to A&E.

Call NHS 111, or get an urgent GP appointment, if you have

- New pain and swelling in one leg, sometimes with red or darker skin. This can be a blood clot.
- Breathlessness that comes on suddenly, or being more short of breath than usual.
- Coughing up blood.
- A wound or stitches that open up, or a wound that is bleeding, red, swollen, more painful or has pus coming out of it.
- You have fallen and are in pain, hurt or feeling unwell, but none of the 999 signs apply.

If any 999 sign applies, call 999 first.

Contact your GP or care team if

- You are worried about your walking or balance.
- You have had a fall, even if you were not hurt.
- Everyday things are getting harder to manage. Ask early. Do not wait for the diary to finish.

If you fall and cannot get up

- Call 999, or use your personal alarm. If you cannot reach either, shout or bang on the wall or floor.
- Keep warm. Cover yourself with anything within reach.
- Do not force yourself to get up. Follow the call handler’s advice about moving while you wait.
- Anyone with you should not try to lift you.

My 14-day record

Start on your first day at home. Tick the things that were right for you and that you managed, with help if needed. Write “n/a” where something does not apply. This is a record, not a test.

The days do not have to look the same. If something new starts or you are clearly getting worse, use the “When to get medical help” page rather than waiting for the diary to finish.

Keep this record and take it to any follow-up appointments.

Day	Date	Got dressed	Sat out for meals	Movement as advised	Exercises as advised	How I felt, or things to ask about
1						
2						
3						
4						
5						
6						
7						

My 14-day record (continued)

Day	Date	Got dressed	Sat out for meals	Movement as advised	Exercises as advised	How I felt, or things to ask about
8						
9						
10						
11						
12						
13						
14						

General information, not a personal treatment plan. Follow your own discharge advice. Prepared by Mobile Physiotherapist UK from NHS guidance. Sources checked 20 October 2026. General guidance checked by Claire Williamson, Chartered Physiotherapist, 27 October 2026. Warwickshire contacts checked 16 November 2026. Free to print, copy and share.